FY2024 PLACEMAT

Tab 4 Attachment FY 2024 Strategic Placemat

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ASPIRATION
THEMES
INITIATIVES
Directly ties to
Quarterly Pulse Survey (QPS) results

EVERY MISSOURIAN EMPOWERED WITH THE SKILLS AND EDUCATION NEEDED FOR SUCCESS.

ACCESS

Removing barriers to enrollment and employment

OWD.1 Expand

opportunities for youth through partnership programs (Donna Brake)

OC&O.1 Develop targeted marketing and resources to inform specialized populations about education and workforce options (Paula Clay)

OPP.1 Develop and implement an adult learner strategic plan (Samantha Dickey)

SUCCESS

Supporting learners and workers through a holistic lens

OWD.2 Increase access to apprenticeships through Apprenticeship Missouri (Donna Brake)

OWD.3 Create and deliver

a best-in-class customer experience in Missouri's Job Centers (Ronda Anderson)

OP&S.1 Establish a P20W Research and Data Center (Jeremy Kintzel)

OPP.2 Update Consumer Information Disclosures with public institutions to ensure required information is on their websites and is accessible to the general public (Joshua Fischer)

AFFORDABILITY

Identifying resources and creating opportunities

CO.1 Collaborate on and promote an institutional performance-funding model (Dr. Boggs, Leroy Wade)

Ops.1 Develop financial aid annual report (Erik Anderson)

BEST PLACE TO WORK

Continuous improvement in culture and process

CO.2 Strengthen the

- culture of DHEWD through an intentional unity and integration model (Carla McDaniel)
- CO.3 Improve team member retention with
- addition of mentor program, career ladder opportunities, and succession planning strategies (Laura Hoskins)

Updated 9/1/2023